

CANADIAN MOTORCOACH TOURS 2-3 DAYS

CANCELLATION POLICY / CANCELLATION WAIVER / ACTIVITY LEVEL

Cancellation Policy: Up to 21 days prior – FULL REFUND; Within 21 Days prior – 50% OF TOTAL PRICE IS FORFEITED; Within 7 days prior – NO REFUND.

Cancellation Waiver: A Cancellation Waiver is available for purchase at \$24.00 per person. The protection policy must be accompanied with the deposit. The Waiver is non-negotiable, non-transferable and non-refundable, and must be paid by each passenger. The purchase of the Cancellation Waiver will protect you from any cancellation fees should you need to cancel your reservation(s) for any reason up to the day of departure. Conway must receive notification of your cancellation prior to the scheduled departure of the tour. If prior notice is not received, a refund will not be issued. We accept the Waiver only when you make the deposit except for reservations made within the final payment deadline in which case the purchase must be paid with the final payment. The Participant who purchases the Cancellation Waiver will be liable for single supplement charges that arise when a traveling companion cancels prior to departure, or leaves the tour prematurely. The single supplement will be implemented for any cancellations with or without the purchase of the cancellation waiver. There is NO REFUND FOR NO SHOWS.

Proof of Citizenship: A valid passport is required for all trips outside the USA. All passengers should check with the appropriate foreign consulate for entry and validity requirements. Passports and Visas are the responsibility of each client. Government issued identification is required for air travel.

One of the WHTI-compliant documents for crossing the land border is the US Passport Card. The card may not be used to travel by air and is only available to US citizens. American citizens can visit the US Department of State's website, www.state.gov, or call (877) 487-2778 for information on how to apply for their passports.

Any child under the age 16 (traveling without a parent or legal guardian to Canada) must have written permission from their parent(s) or legal guardian(s). All other travelers should contact the appropriate consulate for entry requirements.

Please be advised that if you have been convicted of an offense, or have committed a criminal act that is an offense under the laws where it occurred and would be an offense in Canada (including misdemeanors or Driving While Impaired (DWI)), you may be inadmissible into Canada. You will need to apply for a Minister's Permit of Approval of Rehabilitation at a Canadian Consulate.

For further information on entry requirements, travelers may contact the Canadian Embassy at 501 Pennsylvania Ave., NW, Washington, DC 02001, (202) 682-1740; or the Canadian consulates in Boston at 3 Copley Pl., Suite 400, Boston, MA 02116, (617) 247-5100 or New York at 1251 Avenue of the Americas, New York, NY 10020-1175, (212) 596-1628.

Activity Level: The level of activity and amount of walking varies from tour to tour. Here at Conway Tours we do our best to evaluate each tour program with an easy to use scale. The Activity Level for your tour is shown on your promotional flyer. Below is a sample of our Activity Level Bar:



1 **Easy** – This requires minimal physical activity, such as some stairs, boarding the motorcoach and walking to hotel and dining areas.

2 **Moderate** – This requires some physical activity, such as some walking during tours, the possibility of climbing stairs, and walking some distances.

3 **Active** – This requires participants to be in reasonably good health to fully enjoy all experiences. For example, walking tours, walking on uneven surfaces, periods of standing and days may be longer. We do not recommend this type of tour for individuals who use either a walker or wheelchair.