



Wilmington, Massachusetts

INTER-DEPARTMENTAL COMMUNICATION

FROM THE TOWN MANAGER

January 13, 2023

TO: Select Board

RE: EPA Community Involvement Plan

Attached are comments developed by the Town's environmental consultant in consultation with staff and special counsel to address the Environmental Protection Agency's (EPA) Community Involvement Plan (CIP) for the Olin Superfund site. For information about the CIP you may go to the following link:
<https://www.epa.gov/superfund/olin>.


Jeffrey M. Hull
Town Manager

Attachment

PROJECT MEMORANDUM



Date: **January 11, 2023**
To: **Charlotte Gray**
United States Environmental Protection Agency
From: **Kevin Trainer, Robert Reynolds, Joel Trifilo**
Project Number: **15642-0000**
RE: **Comments on Draft Community Involvement Plan**
Olin Chemical Superfund Site
Wilmington, Massachusetts

Verdantas prepared this memorandum at the request of the Town of Wilmington to summarize our review of the draft November 2022 Community Involvement Plan (CIP) prepared by the United States Environmental Protection Agency (USEPA) for the Olin Chemical Superfund Site (OCSS).

Our general comments are listed below, followed by specific comments in the order that the information is presented in the draft CIP.

General Comments

- The draft CIP includes relatively little site-specific information. Although the CIP is not intended to be a technical document, it should include sufficient information so that the community can understand the OCSS to meaningfully participate in the decision-making process. Specific information that could be included in the CIP is described in the comments to the individual sections below.
- The CIP should include links to other available information and resources that could provide additional information to the community. For example, the 2019 Overview of the Olin Chemical Superfund Site, which provides a good overview of the OCSS, is available at <https://semspub.epa.gov/work/HQ/199603.pdf>.
- The draft CIP notes that redevelopment of the OCSS into a warehouse facility has been proposed, but specific information on the redevelopment is currently limited. As more information about the redevelopment is made available, particularly on redevelopment activities that could potentially affect investigation and remediation at the OCSS, the CIP should be revised and updated to include this information, consistent with the "living" document intention of the CIP.

Site Overview

The Site Overview section should include information on the type and extent of contamination and associated exposures and concerns. Specific comments are listed below.

- The Site Overview should include information on the former water supply uses of the Maple Meadow Brook (MMB) aquifer, the five former municipal water supply wells, the deactivation of these wells in 2003, and the current community water supply sources.
- Although dense, aqueous-phase liquid (DAPL) is mentioned in this section (and included in the Acronyms and Abbreviations list at the end of the CIP) DAPL is not described in the CIP. Some members of the community may not be aware

of what DAPL is or how it generally behaves in the subsurface (e.g., DAPL is denser than water and pools on top of bedrock). It would be helpful for the CIP to briefly describe DAPL, similar to the DAPL information included in the 2019 Overview of the Olin Chemical Superfund Site.

- The CIP should include more information on n-nitrosodimethylamine (NDMA, which is the primary constituent that drives health risks), including that NDMA is associated with DAPL. The link to the technical fact sheet for NDMA that is available on the USEPA website (<https://www.epa.gov/fedfac/technical-fact-sheet-n-nitroso-dimethylamine-ndma>) should be included in the CIP.
- The CIP should include brief information on the other chemicals present in groundwater (e.g., ammonia, chromium).
- The CIP should include information on the light, non-aqueous phase liquid (LNAPL) and associated constituents at Plant B.
- The slurry wall containment area and associated cap are identified in the draft CIP, but not described. Brief information on these structures (including the recent cap replacement) should be included in the Site Overview section of the CIP.

Extent of Groundwater Impacts Figure (page 6)

Specific comments are summarized below, and an annotated version of this figure is attached.

- The DAPL pool at GW-83D in the MMB aquifer, which was shown on Figure 1 of the March 2021 Record of Decision (ROD) issued by USEPA, is not shown on the Extent of Groundwater Impacts included in the draft CIP. A copy of Figure 1 from the ROD that shows the GW-83D DAPL pool is attached. The DAPL pool at GW-83 should be added to the Extent of Groundwater Impacts figure to be consistent with the information provided in the ROD.
- The configurations of the DAPL pools shown on Extent of Groundwater Impacts figure appear to be slightly different from the DAPL pools depicted on Figure 1 from the ROD. These discrepancies should be evaluated and the Extent of Groundwater Impacts figure should be revised, as appropriate.
- The Extent of Groundwater Impacts figure identifies two areas in Woburn to the south of the OCSS that are within the approximate extent of groundwater impacts, but are outside of the Groundwater Study area (one small area southeast of the OCSS and one larger area southwest of the OCSS). Should the Groundwater Study Area be revised to include these locations?
- Because additional information is currently being collected as part of the Data Gaps investigation, it would be appropriate to identify that the approximate extent of groundwater impacts is based on currently known information.
- The complete extent of the Groundwater Study Area is not shown on this figure or in other figures included in the CIP. The complete extent of the Groundwater Study Area should be shown on a figure included in the CIP, similar to Figure 11 that was included in the ROD.

Site Timeline

- The timeline should include information on the 2003 deactivation of the municipal water supply wells in the MMB aquifer.

- General information on future activities and deliverables should be included in the Site Timeline. This information may not necessarily include dates, but a list of expected future activities would be useful to the community.
- The timeline should indicate, for future activities, whether completion of a future activity or milestone is required before other actions can proceed (e.g., completion of the remedial design is needed before proceeding to implementing the remedy).

The Community

- The CIP includes an image of the first page of the 2019 Overview of the Olin Chemical Superfund Site, but the image is mostly illegible. The image should be replaced.
- The CIP should include a link to the 2019 Overview of the Olin Chemical Superfund Site (<https://semspub.epa.gov/work/HQ/199603.pdf>).
- A fact sheet associated with health concerns could be created, posted on the Health & Environment page of the EPA website on the OCSS (<https://cumulis.epa.gov/supercpad/SiteProfiles/index.cfm?fuseaction=second.Healthenv&id=0100438#Risk>), and referenced in the CIP.

The Community Involvement Action Plan

- During the public meetings, posters and diagrams should be available to provide additional information.

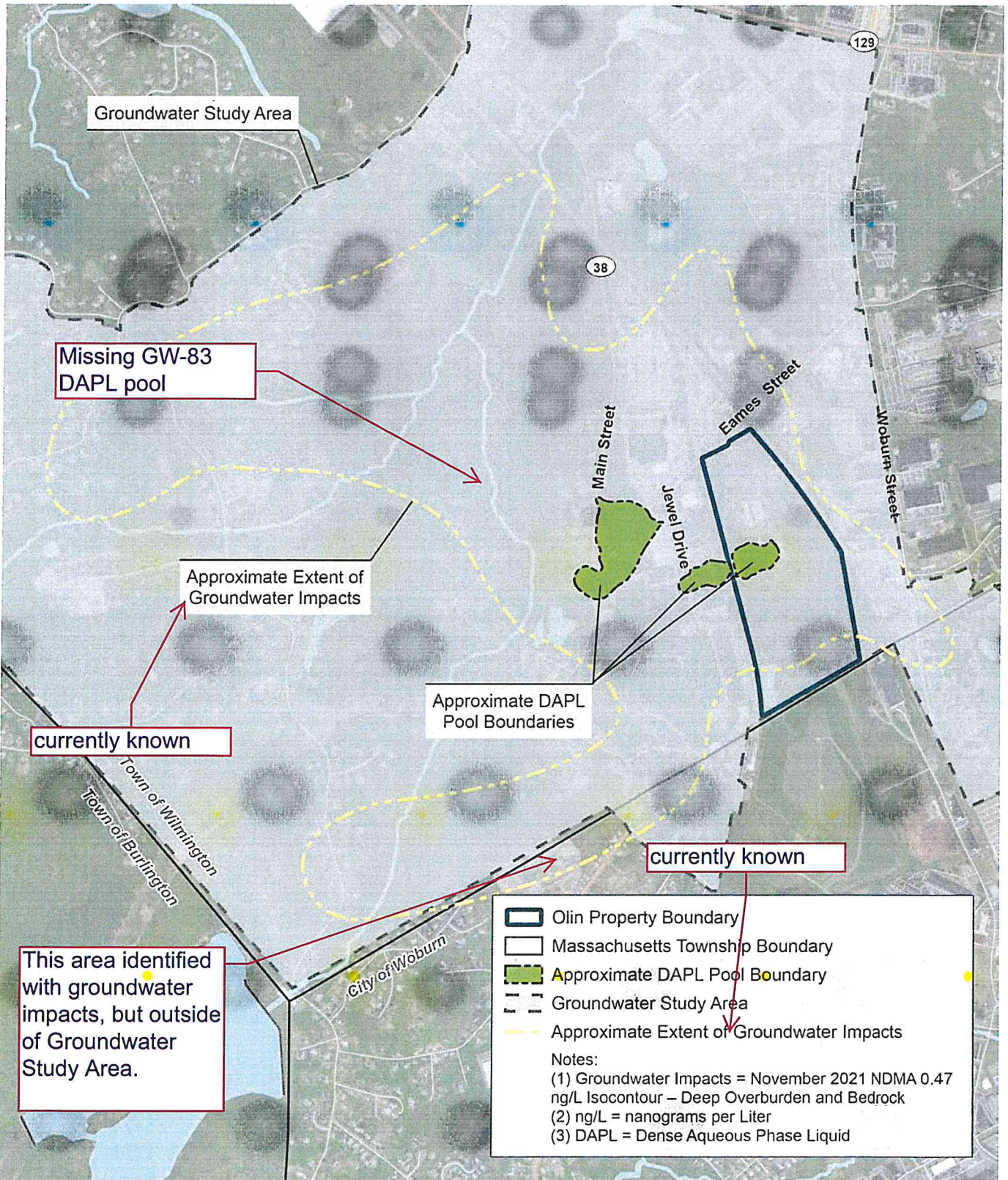
Appendices

- The figure showing the Superfund Remedial Process on page 16 is blurry and should be replaced with a clearer figure.

Key Contacts

- The key contacts could include elected representatives, or ways for the community to find their current elected representatives (e.g., <https://www.house.gov/representatives/find-your-representative> for federal representatives and <https://malegislature.gov/Search/FindMyLegislator> for local representatives).

Attachments: Extent of Groundwater Impacts figure with Verdantas edits
 Figure 1 from the Record of Decision with Verdantas annotations

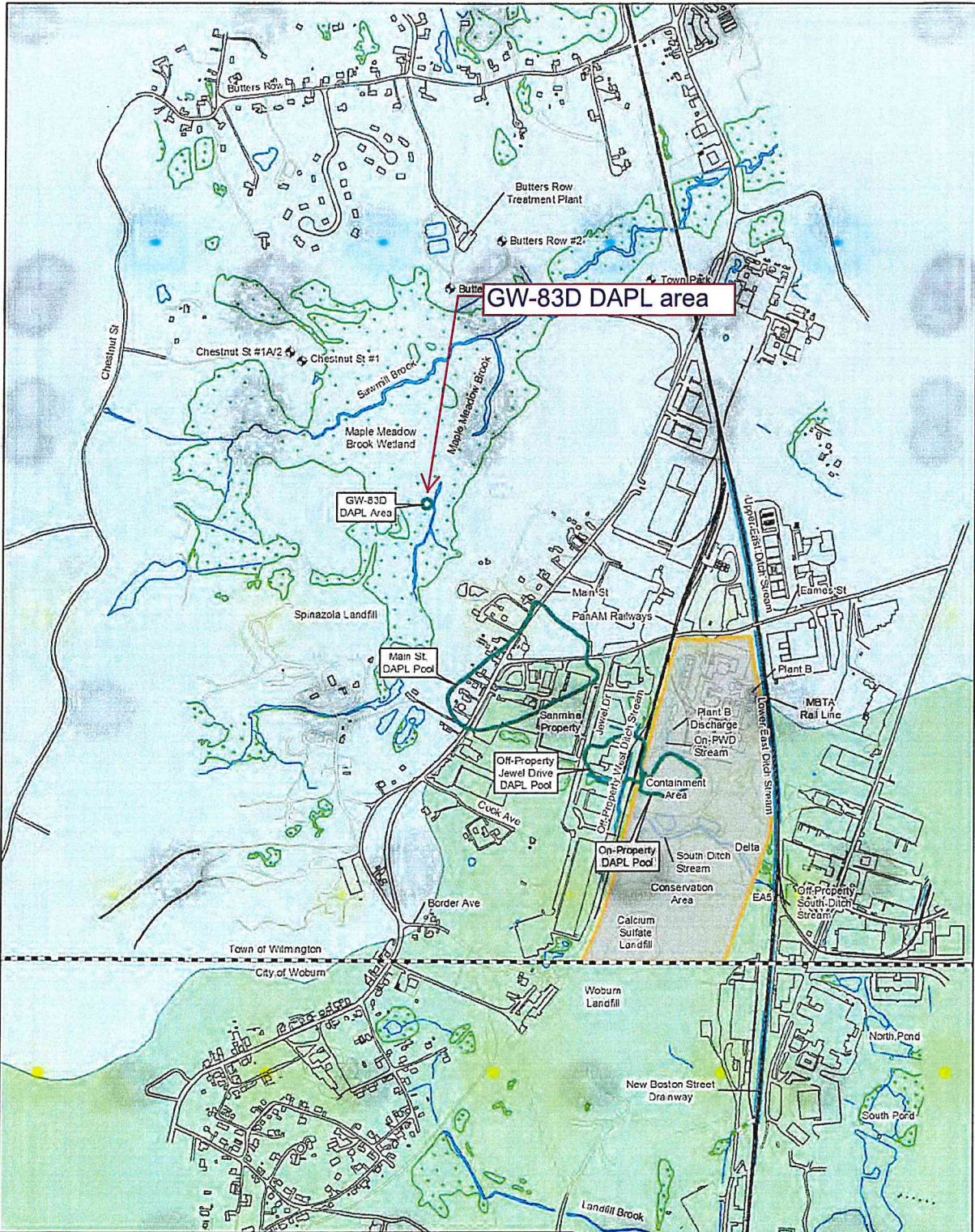


Olin Chemical Superfund Site
Extent of Groundwater Impacts
 Town of Wilmington, Middlesex County, Massachusetts

Scale: 0, 1,000, 2,000 Feet

Disclaimer: This map and any boundary lines within the map are approximate and subject to change. The map is not a survey. The map is for informational purposes only regarding the EPA's response actions at the Site. Sources: Esri Community Maps Contributors, Esri, HERE, Garmin, SafeGraph, GeoTechnologies, Inc, MET/NASA, USGS, EPA, NPS, US Census Bureau, USDA, Map data © OpenStreetMap contributors, Microsoft, Facebook, Inc. and its affiliates, Esri Community Maps contributors, Map layer by Esri, Maxar and the 2021 ROD.

Skeo
 Last Modified: 11/4/2022



Legend

- Aberjona River Watershed
- Ipswich River Watershed
- Approximate DAPL Pool
- Operable Unit 1
- 51 Eames St. Property Boundary
- Town Wells
- Town Line
- Culvert
- Paved Road
- Unpaved Road
- Structures
- Surface Water
- Wooded Areas
- Wetland Boundary

DAPL – Dense Aqueous Phase Liquid
 EA – Exposure Area
 PWD – Property West Ditch

Notes:
 1. Off-Property Jewel Drive DAPL Pool and On-Property DAPL Pool formerly referred to as Upper DAPL Pool
 2. Watersheds obtained from MassGIS: <https://docs.digital.mass.gov/dataset/massgis-data-major-drainage-basins>

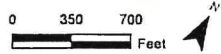


Figure 1
 Watershed, DAPL Pools,
 and Site Features



Wilmington, Massachusetts

INTER-DEPARTMENTAL COMMUNICATION

FROM THE TOWN MANAGER

January 13, 2023


TO: Select Board

RE: Senior Center Building Committee

The Senior Center Building Committee met on Wednesday, January 11th for an update. Lee Morrissette, from Dietz & Company, provided the attached PowerPoint presentation. He will be meeting with the Elderly Services Director to review the features of each room to confirm details. He noted that the project is shifting from schematic design to design development which requires a much greater level of detail. Data sheets will be prepared for each room describing the room space. The committee reviewed the exterior space including the walking paths, pickleball courts and the landscaping.

Dan Pallotta, the OPM, noted that since landscaping is the last major project component to be completed, modifications may need to be made to landscaping to keep the project on budget. He also noted that another newsletter would be prepared updating residents on next steps.

Lee advised that the Committee would need to meet every other Wednesday for the immediate future and suggested that meetings could alternate between in person and virtual. Committee members agreed to that schedule continuing with Wednesday nights.


Jeffrey M. Hull
Town Manager

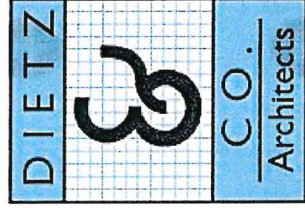
Attachment

cc: George Hooper, Chairman, Senior Center Building Committee

Wilmington Senior Center

Building Committee Meeting
01/11/2022

Town of Wilmington, MA



Agenda

Wilmington Senior Center

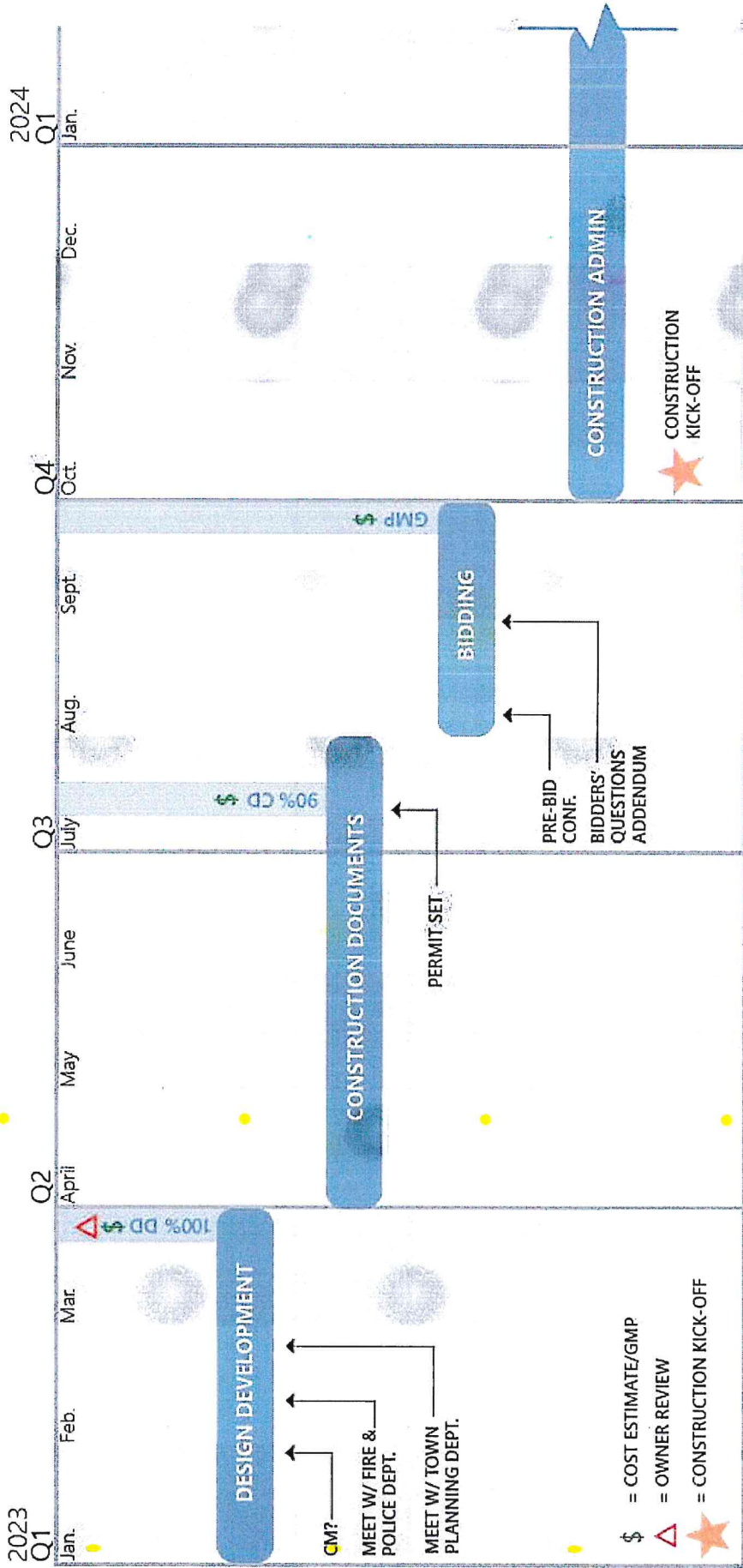
- Project Design Schedule
- What is Design Development?
- Schedule: 6-week look ahead

Wilmington Senior Center

Project Design Schedule

Project Design Schedule

Wilmington Senior Center



What is Design Development?

What is Design Development

Wilmington Senior Center

- Feasibility
 - Site selection, test fits, establish building program

What is Design Development

Wilmington Senior Center

- Feasibility
 - Building program becomes a building plan
 - Narrative descriptions of building systems
- Schematic Design

What is Design Development

Wilmington Senior Center

- Feasibility
- Schematic Design
- Design Development
 - Develop the architectural detail
 - Integrate the building systems into the design

What is Design Development

Wilmington Senior Center

- Feasibility
- Schematic Design
- Design Development
- Construction Documents
 - Document the architectural and engineering so it can be built

What is Design Development

Wilmington Senior Center

- Feasibility
- Schematic Design
- Design Development
- Construction Documents
- Bidding & Negotiations
 - Advertise the project
 - Select bids for construction

What is Design Development

Wilmington Senior Center

- Feasibility
- Schematic Design
- Design Development
- Construction Documents
- Bidding & Negotiations
- Construction Administration
- Construct the site and the Building

Landscape Design

- Patios & trails
- Trees & plantings
- Garden planters
- Bocce & pickleball

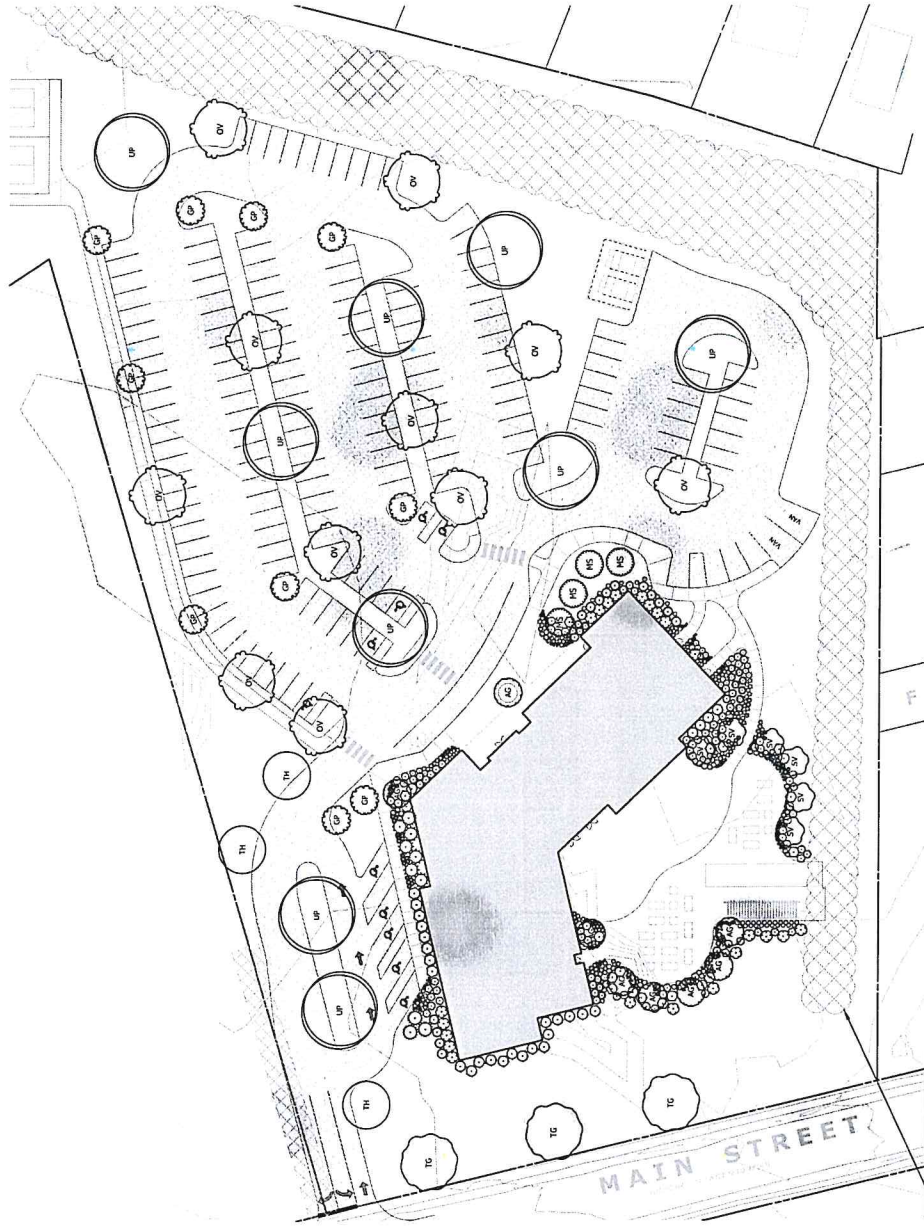
Wilmington Senior Center



Civil Design

Wilmington Senior Center

- Site grading, stormwater control & utilities
- Site Access and parking
- Permitting



Building Systems Design

Wilmington Senior Center

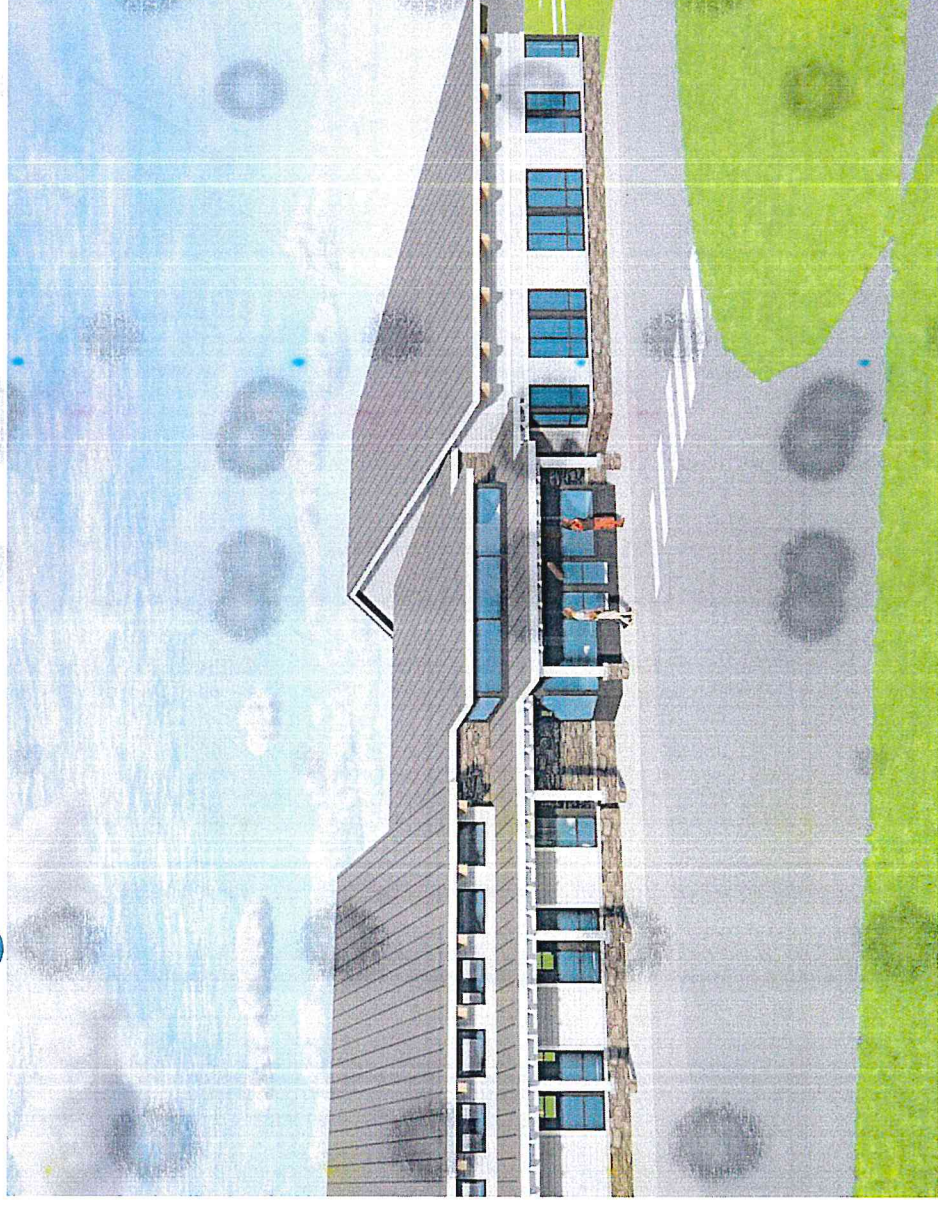
- Structure
- Plumbing
- Fire Protection
- Heating & Cooling
- Ventilation
- Power, Data & Fire Alarm



Exterior Architectural Design

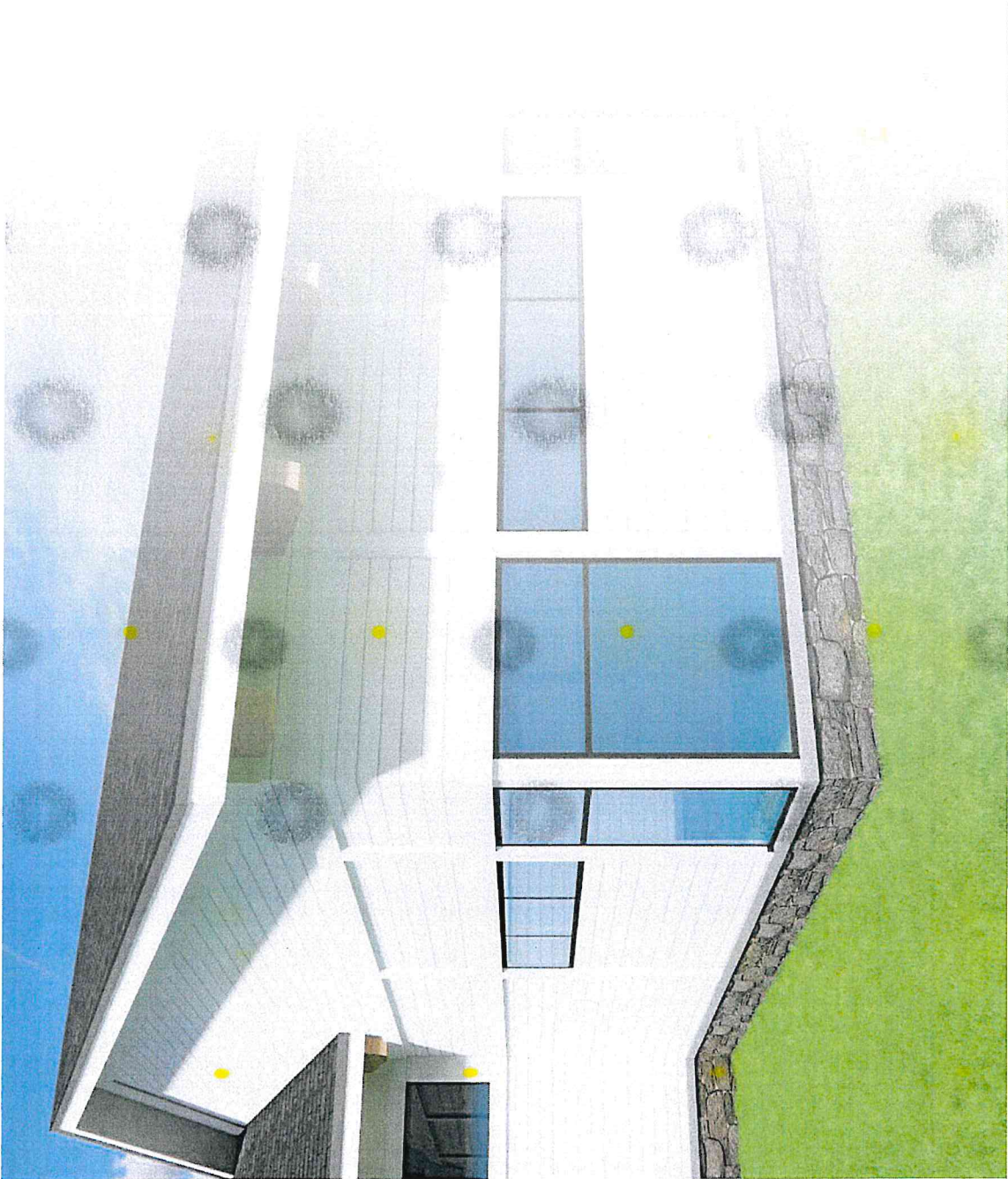
Wilmington Senior Center

- Integration with Site
 - Building Entry
 - Patio
 - Porches
 - Service
- Material Selection
 - Stone & Siding
 - Doors & Windows
 - Roofs
- Building envelope performance

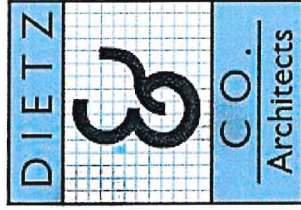


Wilmington Senior Center

6-Week Look Ahead



Questions





Wilmington, Massachusetts

INTER-DEPARTMENTAL COMMUNICATION

FROM THE TOWN MANAGER

January 20, 2023

TO: Select Board

RE: Town Hall /School Administration Building Committee

The Town Hall / School Administration Building Committee met on January 17th primarily to consider the approaches to procurement of construction services for the new Town/School administration building. Phil O'Brien from Johnson Roberts Architects and Dan Pallotta, from P3, outlined the pros and cons of design, bid, build versus the construction manager (CM) at risk approach. Massachusetts General Law Chapters 149 and 149A establish the procedures for the respective approaches to public construction. The so-called CM-at-Risk approach is a more recent approach as it was enacted by the legislature in 2004.

The design, bid, build approach requires full development of the drawings and specifications and issuance of bids before the general contractor can be selected. A contract is awarded to the responsible and eligible contractor submitting the lowest bid. The contractor has no involvement in the design of the project. The CM-at-Risk approach enables the selection of the general contractor before the design of the project is complete. The contractor can provide cost estimating services to the Town and consultation regarding the design of the building. Potential contractors are interviewed as part of the selection process and must provide a gross maximum price (GMP) for their work on the project. Certain components of the construction that have long lead times can be ordered earlier in the process locking in prices earlier and improving the probability that materials are available when they are required.

Committee members had considerable discussion about advantages and disadvantages of each approach before voting unanimous to adopt the CM-at-Risk approach. An application must be signed by Town Counsel and the Town Manager and submitted to the Massachusetts Inspector General's Office (IGO) to obtain approval to use this approach. The IGO has up to 60 days to approve or disapprove the request but typically responds within 14 to 21 days. The application is expected to be filed before the end of the week.

The committee will meet again in person on February 1st and March 1st.


Jeffrey M. Hull
Town Manager

cc: George Hooper, Chairman, Town Hall /School Administration Building Committee



Wilmington, Massachusetts

INTER-DEPARTMENTAL COMMUNICATION

FROM THE TOWN MANAGER

January 20, 2023

TO: Select Board

RE: Request to Reallocate ARPA Funds to Install a Pre-Kindergarten / Kindergarten Play Structure Next to the Middle School

As Board members know, there is an ongoing effort to establish an interim approach to accommodate students and staff that were displaced from the Wildwood Early Childhood Center in February of 2022. The plan that is currently being pursued is to utilize a portion of the Wilmington Middle School to host some of the students and staff with the remaining students and staff to continue utilizing space in the West Intermediate School. A request was made to make arrangements for a play structure to be located outside of the Middle School for use by the pre-kindergarten and kindergarten students. The play structure at the Wildwood Early Childhood Center is anchored and would not be easily moved in addition to the fact that its condition is such that it was slated for replacement. Jamie Magaldi, Public Works Director, has obtained pricing for a play structure that ranges from \$73,000 to \$85,000. The play structure is sturdy enough to remain in place but unlike most play structures that are anchored in cement footings the new structure is more easily relocated. Mr. Magaldi has recommended a budget of \$100,000 for the play structure and proper surface material under the play structure.



The recommendation is to reallocate \$50,000 which was originally budgeted for COVID support efforts and an additional \$50,000 from the \$100,000 earmarked for administration of the ARPA grant program. Shelly Newhouse, Health Director, has indicated that the \$50,000 is no longer needed for COVID related support and Bryan Perry, Finance Director/Town Accountant, believes that \$50,000 is adequate for administration of the ARPA grant. The Board is asked to reallocate these funds as described.

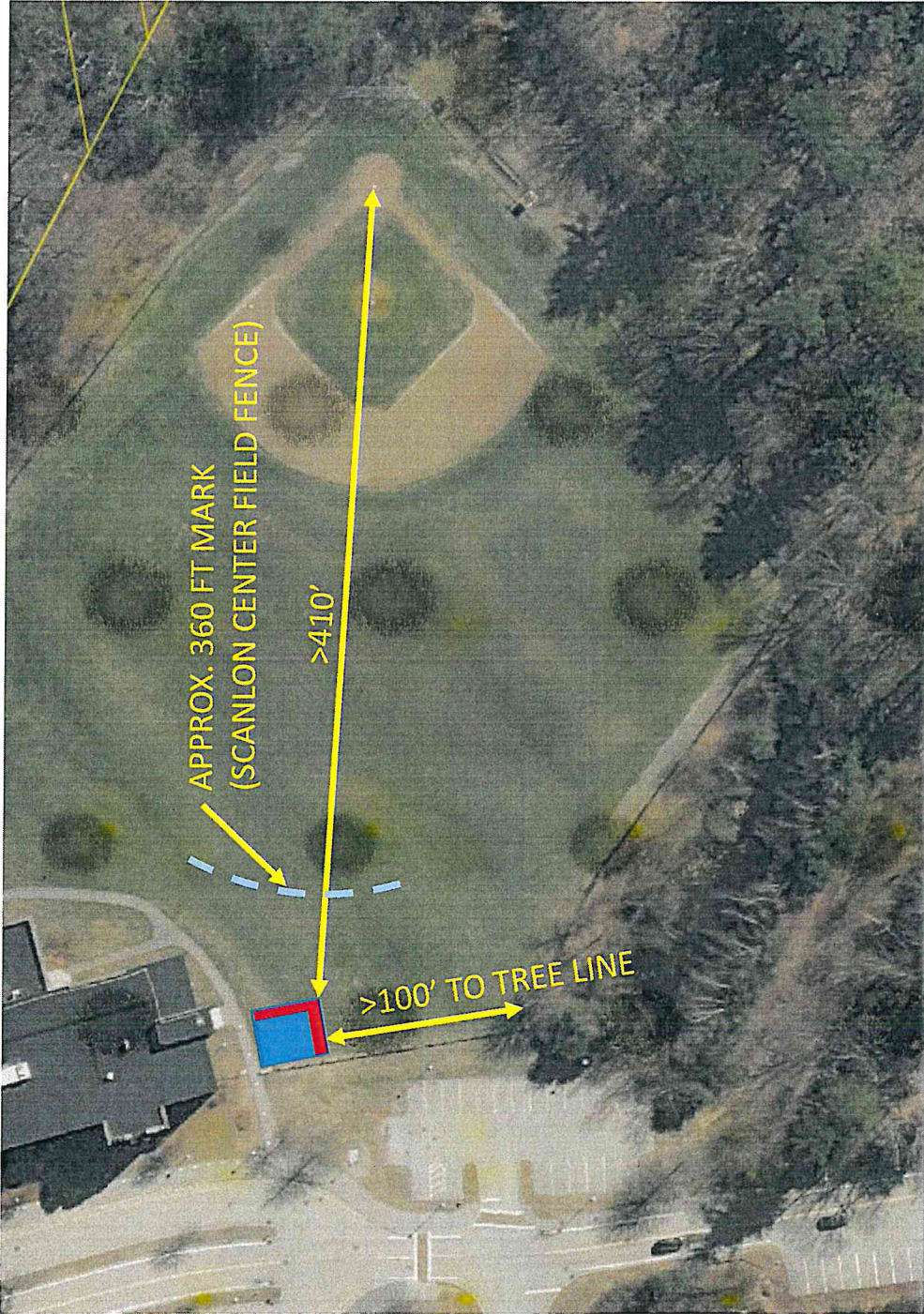

Jeffrey M. Hull
Town Manager

Attachment

cc: Susan Inman, Assistant Town Manager/Human Resources Director
Jamie Magaldi, Public Works Director
Shelly Newhouse, Health Director
Bryan Perry, Finance Director/Town Accountant

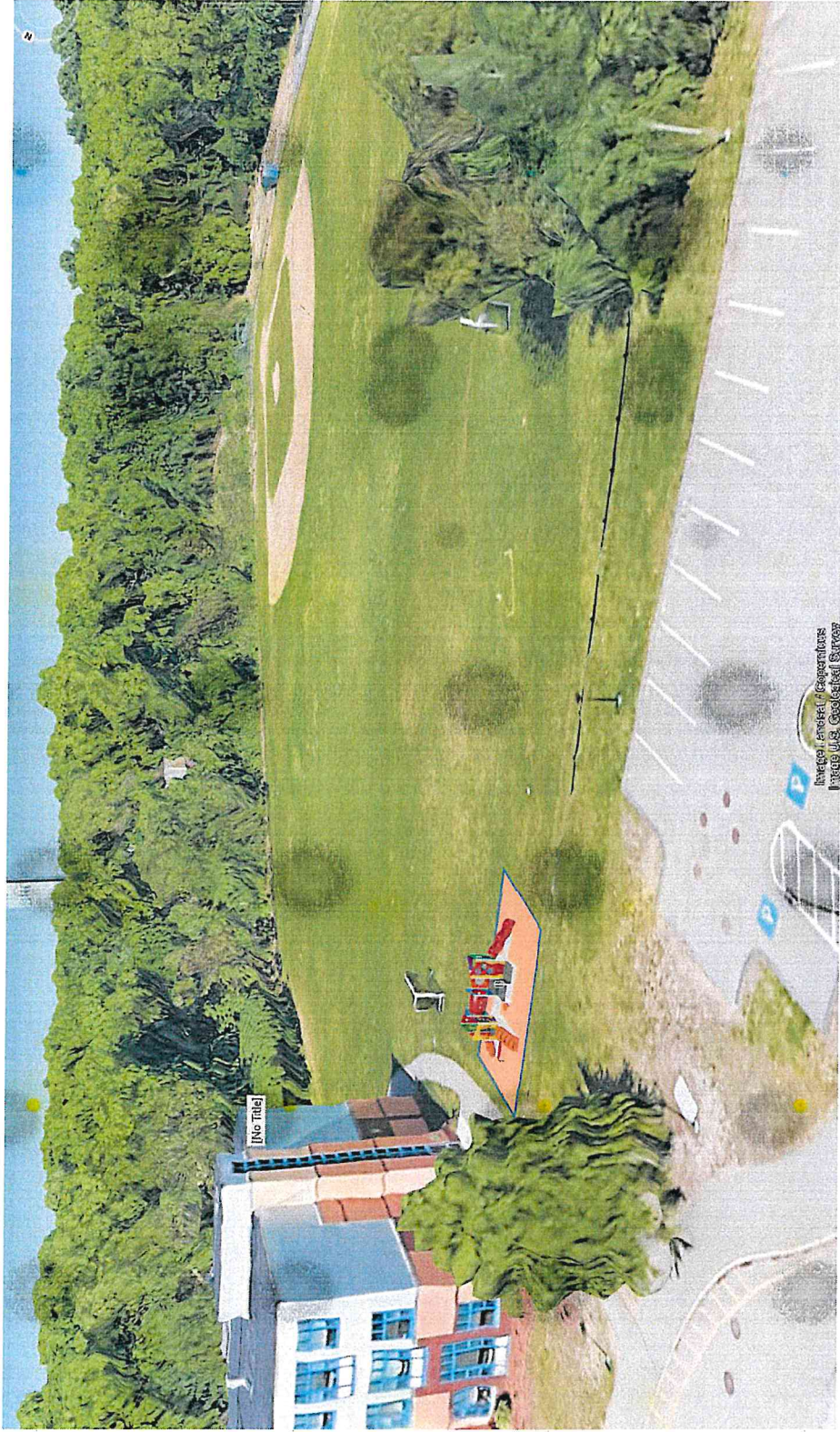
**MIDDLE SCHOOL PLAYGROUND
POTENTIAL USE ZONE LAYOUTS**

-  = "ECHO" PLAYGROUND
22' X 27' USE ZONE (594 SF)
-  = "DISCOVERY" PLAYGROUND
28' X 34' USE ZONE (952 SF)



MEASUREMENTS BASED ON GIS MAPPING.
DISTANCES APPROXIMATE

PREPARED BY J. MAGALDI, WILMINGTON DPW



Emergent, Emergent / Casper/Thomas
Prairie Park, Coon Lake, WI

"DISCOVERY" PLAYGROUND



Wilmington, Massachusetts

INTER-DEPARTMENTAL COMMUNICATION

FROM THE TOWN MANAGER

January 20, 2022

TO: Finance Committee
Department Heads

RE: Fiscal Year 2024 Budget and Finance Committee Meetings

Below is the schedule established by the Finance Committee to review departmental fiscal year 2024 proposed budgets. Departmental reviews are scheduled to take place in the order listed. An approximate starting time is listed next to each department. Please notify the Board or Committee that falls in your department's jurisdiction of the appropriate meeting dates. Additional Finance Committee meetings may be held as necessary.

DEPARTMENT MEETINGS

Tuesday, January 31	FY 24 Budget Overview; Revenue; General Government, including debt service, unclassified, statutory charges, Insurance accounts and miscellaneous	
Thursday, February 2	Recreation Veterans' Services Elderly Services Historical Commission	7:00 p.m. 7:30 p.m. 8:00 p.m. 8:30 p.m.
Tuesday, February 7	Department of Public Works Public Buildings Department	7:00 p.m.
Thursday, February 9	Information Technology Public Library Town Clerk	7:00 p.m. 7:30 p.m. 8:00 p.m.
Tuesday, February 14	Planning & Conservation Building Inspector/Board of Appeals Board of Health	7:00 p.m. 7:30 p.m. 8:00 p.m.
Thursday, February 16	Police Department Public Safety Central Dispatch Fire Department	7:00 p.m. 8:00 p.m. 8:30 p.m.
Tuesday, February 28	Wilmington Public Schools	7:00 p.m.
Thursday, March 2	Shawsheen Technical School District	7:00 p.m.


Jeffrey M. Hull
Town Manager

JMH/bjd

cc: Select Board



Wilmington, Massachusetts

INTER-DEPARTMENTAL COMMUNICATION

FROM THE TOWN MANAGER

January 13, 2023

TO: Judith L. O'Connell, Chair
Gregory B. Bendel, Member
Gary B. DePalma, Member
Lilia Maselli, Member

RE: Wilmington Woburn Industrial

The week of January 2nd I spoke with Melanie Morash from EPA about my meeting with representatives from Wilmington Woburn Industrial (WWI) and inquired about the status of negotiations on a consent agreement between EPA, Olin and the other responsible parties. I also inquired about communications between EPA and WWI.

Melanie stated that WWI is seeking to enter a Perspective Purchase Agreement which would be required as part of their effort to purchase the Olin property. She advised that EPA has taken their request under advisement. Melanie was not able to comment on the status of negotiations over the consent agreement but advised that the Town will be informed as soon as an agreement is reached and will have an opportunity to comment. Attached is a communication from WWI making their request and an email from Melanie explaining the process for commenting on a consent agreement. This information has been shared with Attorney Dan Deutsch.


Jeffrey M. Hull
Town Manager

Attachment

Wilmington Woburn Industrial, LLC
133 Pearl Street, Suite 300
Boston, MA 02110

Via email

December 23, 2022

Melanie Morash
Christopher Kelly
Remedial Project Managers – Olin Chemical Superfund Site
U.S. Environmental Protection Agency, Suite 100
5 Post Office Square
Boston, MA 02109-3912

Garry Waldeck
State Project Manager–Olin Chemical Superfund Site
Massachusetts Department of Environmental Protection
Bureau of Waste Site Cleanup
One Winter Street, 2nd Floor
Boston, MA 02108

Re: Request for Prospective Purchaser Agreement
Olin Superfund Site, 51 Eames Street, Wilmington, MA

Dear Ms. Morash, Mr. Kelly and Mr. Waldeck:

Pursuant to the U.S. Environmental Protection Agency's ("EPA") Guidance on Prospective Purchaser Agreements, Wilmington Woburn Industrial, LLC ("WWI") is requesting that the Agency enter into a Prospective Purchaser Agreement ("PPA") with WWI prior to its acquisition of 51 Eames Street, Wilmington, MA (the "Site"). As WWI is also seeking liability protection under M.G.L. c. 21E and a Covenant not to Sue from the Commonwealth of Massachusetts, we request that the Commonwealth be a party to the PPA.

As you know, WWI is currently under contract with the Site owner, Olin Corporation, to acquire the Site. That contract pre-dated the issuance of the Record of Decision ("ROD") and the drafting of the Remedial Design/Remedial Action Consent Decree, and the parties to the agreement are in discussions to amend the contract to reflect certain changes in circumstances, such as the issuance of the ROD and the Consent Decree.

WWI is a subsidiary of GFI Partners, LLC ("GFI"). GFI is a full-service real estate development firm based in Boston. Founded in 1997 by Steve Goodman, GFI has evolved into one of the largest and most experienced real estate developers in the Northeast. As a fully integrated firm, GFI has control over every stage of a project's life cycle including the acquisition, permitting, entitlement process and construction.

Since its founding, GFI has specialized in the remediation and redevelopment of environmentally challenged sites, while working hand in hand with local municipalities to achieve their economic

development goals. GFI strongly believes that the redevelopment of the Site is good for the Town of Wilmington and the environment.

GFI has been present in Wilmington since 1997, with its purchase of 1 Burlington Avenue. Today, GFI owns and operates 3 parcels with over 650,000 square feet of commercial real estate in town serving fifteen tenants:

- 1 Burlington Avenue, an approximate 400,000 sf warehouse facility with seven tenants
- 1 Jewel Drive, a 192,000 sf mixed use building with five tenants
- 5 Waltham Street, an 84,000 sf warehouse facility with three tenants

GFI also recently purchased 779 Woburn Street, a small parcel located at the intersection of Eames and Woburn Streets that was acquired to potentially improve difficult traffic conditions.

WWI's overall plan for the Site is an approximately 330,000 sf warehouse to be developed in phases to facilitate Olin's remediation of the Site. Originally proposed as a commodities-based rail transloading terminal facility, the project has evolved and is now proposed to be a traditional warehouse facility for the storage and distribution of materials, merchandise, products, and equipment to the regional economy. The project has been reduced from its initial size and is now proposed as an "as of right use" (meaning that variances and zone changes are not required) that will pursue local site plan review and wetlands permitting and be constructed in phases to accommodate the ongoing remediation activities at the site. WWI fully appreciates and will comply with its obligations to obtain all necessary local and state approvals for the development.

Phase I of the project will include a 195,400 sf warehouse facility with associated parking and loading and is proposed to be located at the main entrance to the site from Eames Street. This Phase of the Project will avoid the areas of the site that require active remediation work and additional sampling to verify the effectiveness of the cleanup activities. Phase II of the Project is proposed to include an additional 135,000 sf of warehouse space to be constructed in the location of the "containment area." The project will require extensive coordination by the engineering and technical teams of Olin and WWI to ensure that the construction methods implemented are consistent with the requirements of the ROD and Consent Decree Scope of Work and to ensure that the design is consistent with, and does not interfere with, any remedial activities at the site.

WWI fully appreciates that to maintain its status as a "bona fide prospective purchaser," it has "continuing obligations," as outlined in EPA's 2019 *Enforcement Discretion Guidance Regarding Statutory Criteria for Those Who May Qualify as CERCLA Bona Fide Prospective Purchasers, Contiguous Property Owners, or Innocent Landowners* ("Common Elements"). To that end, WWI has and will continue to "take 'reasonable steps' to manage releases" at the Site by engaging a civil engineer, who will work with WWI's environmental consultant and Olin to ensure that the planned stormwater management/infiltration systems at the Site will be designed to prevent potential mobilization/migration of contaminants in soil and groundwater. WWI fully understands its obligations to provide access and to not interfere with or otherwise hinder EPA's remedy design and implementation activities or future remedial investigation efforts at the Site. Lastly, WWI understands its obligation to accommodate the siting and operation of any groundwater extraction and monitoring wells, conveyance piping, treatment systems, or other

U.S. Environmental Protection Agency
Massachusetts Department of Environmental Protection
December 23, 2022
Page 3

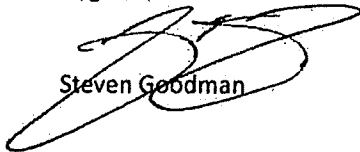
remedial or investigatory equipment necessary for EPA's selected current and future remedies at the Site.

As noted above, WWI's goal is to coordinate the design and construction of the project with Olin and to the satisfaction of the regulatory agencies so as to not interfere with any current, ongoing, or future remediation activities at the site. The warehouse building and use will allow for the installation of monitoring wells and extraction wells, to the extent necessary, within the structure and access to soils for the continued assessment and verification of the remediation.

We are excited about the prospect of returning the Site to productive use and look forward to working with EPA and MassDEP on the PPA.

Please let me know if you have any questions.

Regards,



Steven Goodman



Wilmington, Massachusetts

INTER-DEPARTMENTAL COMMUNICATION

FROM THE TOWN MANAGER

January 13, 2023

TO: Select Board

RE: Rail Crossing Safety Issues Update

A virtual meeting was conducted on January 11th with Ryan Coholan and Jody Ray from the MBTA and Abdellah Chaijai from Keolis. Michael Muller was unable to attend. Also attending was State Representative David Robertson and Ian Hatfield from his office.

Mr. Chaijai presented data from October through December 2022 regarding reported incidents at crossings in Wilmington. As noted in the attached PowerPoint presentation the number of incidents has decreased from prior years. The reduction in incident reports is being attributed to the various measures taken by the MBTA over the past year to address their equipment. Included in the reports are instances in which no defect at the crossing was identified, instances involving equipment failure and instances involving crossing arms being struck by vehicles. The instances of crossing arms being struck by vehicles appears most prominent at the two former Sweetheart Plastic entrances. One entrance is just south of EJ's Pizza on Main Street (near the intersection with Middlesex Avenue) and the entrance just south of the Route 129/Route 38 split. Mr. Ray noted that these two entrance lanes are scheduled to be discontinued. Vehicles north of the Burlington Avenue bridge would use the access road off Burlington Avenue near Wilmington Veterinary Hospital and vehicles accessing the warehouse location south of Burlington Avenue would be expected to leave their site and enter Butters Row just west of the Butters Row Bridge. This access route cannot be used until after reconstruction of the Butters Row Bridge.

Discussion took place about the train platform in North Wilmington. Reference was made to the email provided by Valerie Gingrich, Planning & Conservation Director, from another platform that illustrated black fencing and is aesthetically appealing. Jody Ray noted that the fencing for the project has already been purchased and will be a black vinyl coated fence as opposed to the more conventional non-coated metal fencing with sharp edges at the top. The MBTA was advised that Princeton Properties has a planned apartment project in that area including a building behind

the existing "L" shaped retail space which is in the area of the new boarding platform. The Town's request was to permit egress from that location rather than requiring residents of this building to walk along Jefferson Road to Middlesex Avenue only to head back in the direction from which they came to access the new platform. They are receptive to this suggestion and will work with Princeton Properties.

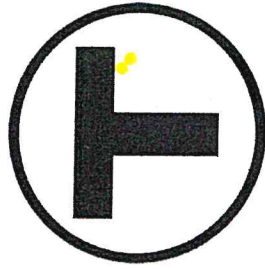
Representative Robertson questioned the MBTA representatives about the prospect of site mitigation along the rail corridor where trees and vegetation separating residents from the rail tracks was clear cut. He noted the area along Railroad Avenue which is off Clark Street. He suggested some type of solid fencing to block the view of the rail corridor from the homes. The MBTA will investigate options to respond to the request.

The next virtual meeting is scheduled for April 12th at 10:00 a.m.



Jeffrey M. Hull
Town Manager

Attachment



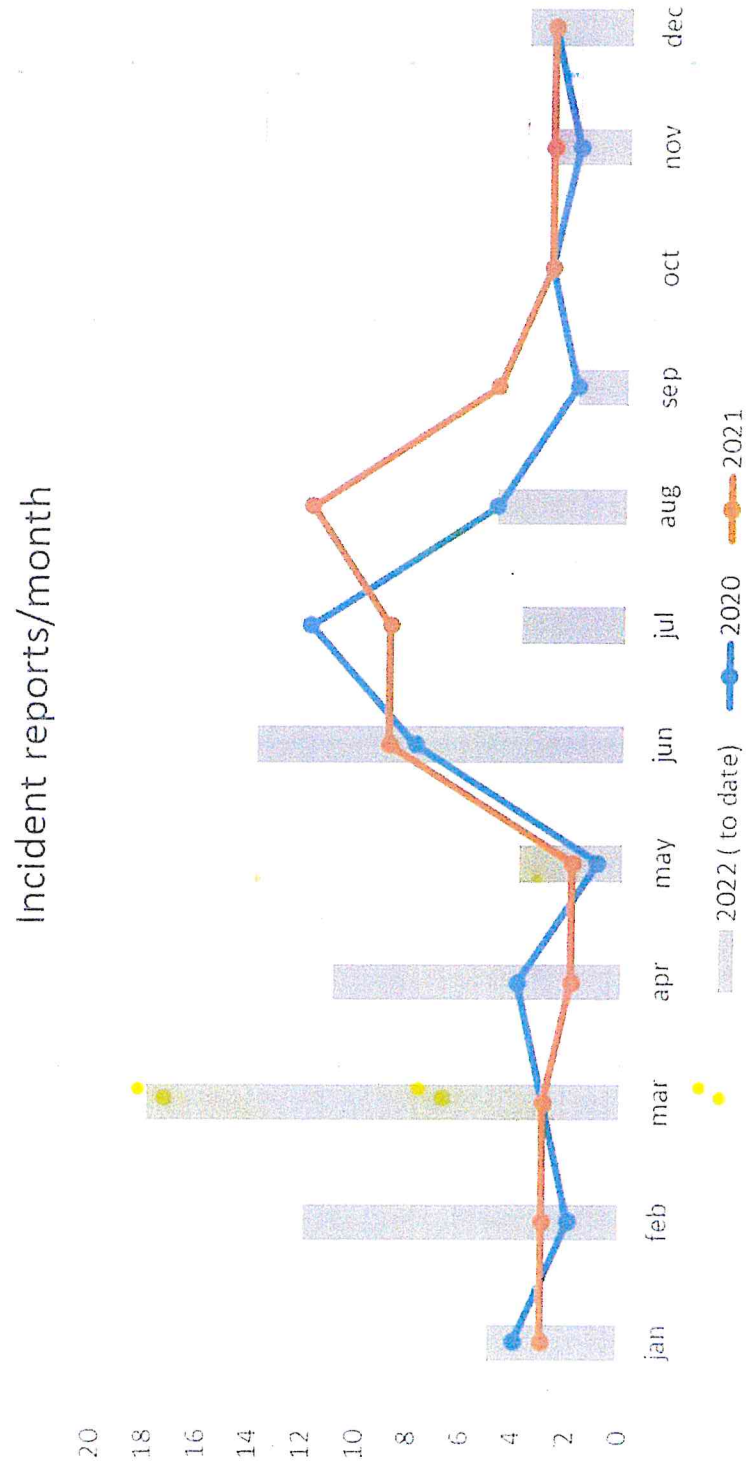
**Massachusetts Bay
Transportation Authority**

**Wilmington grade crossing
Update on Incident Reports (01/11/2023)**

Incidents since last meeting (October, November & December 2022)

Date	Location	Type of Incident	Root cause >Actions
11/11/2022	Glen Rd	Gate issue reported (gates bouncing)	No issue found
11/21/2022	Sweetheart S	Broken gate	Replaced shear pin and realigned gate
11/30/2022	Sweetheart S	Gates stuck down	Clear on arrival > no issue found
12/1/2022	Glen Rd	Gates stuck down	Defective card >Replaced
12/2/2022	Sweetheart S	Gates stuck down	Bad Insulated Joint
12/5/2022	Sweetheart N	Gate issue	No gates were broken > no issue found
12/23/2022	Sweetheart S	Gate - Broken	Broken shear pin

Incidents since last meeting (October, November & December 2022)



Incidents since last meeting (October, November & December 2022)





Wilmington, Massachusetts

INTER-DEPARTMENTAL COMMUNICATION

FROM THE TOWN MANAGER

January 27, 2023

TO: Select Board

RE: Wildwood School Interim Plan

An exhaustive effort has taken place to reach consensus on a plan to accommodate students and staff displaced from the Wildwood School and that effort is applauded. My misgivings have centered around the cost and the impact to the interior space of the Middle School.

On Thursday, January 25th, a meeting was held with Jennifer Bryson, School Committee Chair; Dr. Glenn Brand, School Superintendent; Judy O'Connell, Select Board Chair and me to pursue a resolution. Discussion covered the following areas:

- Rationale behind the inability for the students and staff to remain in the existing arrangement between the three schools;
- Prospect of requiring middle school students to use the second-floor restrooms and permit use of the first-floor restrooms by pre-kindergarten and kindergarten students;
- Consideration of allowing middle school students to use the first-floor restrooms across from the cafeteria with pre-kindergarten and kindergarten students using the remaining single fixture restrooms on the first-floor;
- Reviewing whether the full complement of changes to the Middle School are required.

It continued to be very apparent that Chair Bryson and Superintendent Brand remain convinced that the current arrangement is not sustainable for multiple years and will impact the learning experience of students. Expecting middle school students to use the second-floor restrooms during their lunch period is unrealistic because it takes time away from what is already a short lunch break. Concern was expressed about permitting pre-kindergarten and kindergarten students to use the first-floor restrooms across from the cafeteria unsupervised and providing teacher supervision may be disruptive to their programs. The number of existing single fixture restrooms is inadequate for the approximately 100 pre-kindergarten and kindergarten students that would occupy the area within the Middle School.

The consensus was that the School Department could forgo the proposed creation of a conference room off the foyer or the main entrance and that arrangements could still be workable without the restrooms proposed for a location just inside the current library.

Since this location is not currently plumbed, it would require more extensive disturbance than creating restrooms where plumbing exists within the walls. Since the immediate impact to the cost estimate is not known, it was agreed that I would include the \$1.1 million that was recommended by the Wildwood School Building Committee and the School Committee. Chair Bryson and Superintendent Brand are accepting of the budget of \$100,000 proposed by Public Works Director Jamie Magaldi for a play structure that can be more readily relocated after the students have left the Middle School. They were advised that my recommendation would be to transfer funds from the ARPA grant to cover the cost of the play structure. Since the final decision on the transfer rests with the Select Board, the premise is to continue to use the \$1.1 million budget. While there will not be a need for an Owners' Project Manager (OPM), there will be the need for design services to draft the plans and detailed specifications for the work to be completed, to assist with the procurement process and to oversee the work of the contractor. Extending the Dore and Whittier contract into this next phase would enable design work to begin more readily as opposed to drafting a new Request for Proposals document and conducting a new procurement for design services.



Jeffrey M. Hull
Town Manager

cc: George Hooper, Public Works Superintendent
Glenn Brand, School Superintendent



TOWN OF WILMINGTON
DEPARTMENT OF PUBLIC WORKS

Highway Water & Sewer Engineering
Tree Parks & Grounds Cemetery

Interoffice Memorandum

TO: Jeffrey M. Hull, Town Manager

FROM: Jamie M. Magaldi, PE, MCA, Public Works Director

SUBJECT: 64 Wildwood Street / Cemetery Expansion – Project Update

DATE: January 19, 2023

As you are aware, bids for the demolition of the single-family house at 64 Wildwood Street were opened on October 26, 2022. The project was awarded to Brighter Horizons Environmental, Inc. and the house was demolished on December 22, 2022. This project will make room for the future expansion of the Wildwood Cemetery with creation of new Section Q, which should add at least 150 new 2- grave lots with upright monument privilege.

The preparation of the property will require the filing of a Notice of Intent with the Wilmington Conservation Commission, due to its proximity to adjacent resource areas. In an effort to finalize design documents of the new layout and prepare the Conservation Commission filing, the Department of Public Works is in the process of scheduling a public meeting with the Cemetery Commission to endorse a conceptual orientation of the new section. The meeting, which will likely occur on Wednesday, February 1, 2023, will be advertised as required.

In general, the concepts that will be discussed will include 2-grave lots with upright monuments in rows running parallel to Wildwood Street or perpendicular to Wildwood Street, with the potential for some 3-grave lots, maximizing all available space. There are subtle differences to the concept plans which affect permitting and stormwater mitigation efforts, thus a decision is needed by the Cemetery Commission prior to proceeding.

Once the Cemetery Commission votes on an orientation of new Section Q, the Engineering Division will permit the development of the property. Currently, the project is targeted for submission for the March 1, 2023 Conservation Commission meeting. Obtaining an Order of Conditions through the permitting process will allow the Department to start developing the property during the spring of 2023 with intent to open the area up for burials once the existing upright sections in Wildwood Cemetery have been sold.

It will be highly recommended that new Section Q is mostly, if not all, upright monuments as they are in much higher demand than flat markers. As of today, there are 17 upright 2-grave Lots in Section N and 45 upright monument 2-grave lots in Section O. This current supply of 62 lots will likely last approximately 1.5 to 2 years, as we are averaging 33 lots sold per year. Therefore, the development of new Section Q at 64 Wildwood Street becomes critical in order to continue the practice of offering lots with upright monument privilege.

All told, including existing flat marker lots, the current available space at the Wildwood Cemetery, exclusive of new Section Q, is approximately 20 years.



TOWN of WILMINGTON

DEPARTMENT OF PLANNING & CONSERVATION

121 Glen Road, WILMINGTON, MA 01887 www.wilmingtonma.gov (978) 658-8238

MEMORANDUM

To: Jeffrey Hull, Town Manager
Cc: Bryan Perry, Finance Director/Town Accountant
Karen Rassias, Assessor
Jayne Wierzbicki, Planner/Economic Development Coordinator
From: Valerie Gingrich, Director of Planning & Conservation
Re: 6K Inc. – Economic Development Incentive Program
Date: January 26, 2023

The Town received a letter of intent expressing interest in the Massachusetts Economic Development Program (EDIP) from 6K Inc. (6K) in October of 2022.

6K's headquarters is located in North Andover, where they are developing new plasma battery material to be used to support lithium-ion batteries. 6K is looking to build out tenant space at 38 Upton Drive to start manufacturing the new material with zero waste and less energy than traditional battery material production. Their investment would include leasing approximately 55,000 square feet and an approximate \$14 Million tenant build out in one of the two new industrial buildings that has been constructed at 38 Upton Drive and the installation of approximately \$28 Million worth of equipment. They would be creating approximately 50 full time jobs at the facility. Additional information about the company has been provided by 6K on the attached sheet.

Following receipt of the letter in October, Town staff met with company representatives and their consultant to discuss their business and their expansion plans. At that time, 6K's plan was to move ahead quickly with signing a lease for space at 38 Upton Drive to build out their production space, the timing of which would not align with Tax Increment Financing (TIF) opportunities through the Town.

Since October, 6K's schedule has slowed as they need to amend the site plan that was approved by the Planning Board for 38 Upton Drive. An updated site plan that includes a reduction in loading docks and addition of chemical storage tanks in the rear of the building was submitted to the Planning Board in January and a public hearing is scheduled for the February 7, 2023 meeting. Additionally, 6K will need to apply to the Zoning Board of Appeals for a special permit to exceed a maximum of 48 feet in height with the mechanical equipment proposed.

Due to a slowed schedule, 6K has approached the Town to consider economic incentives in the form of Tax Increment Financing (TIF) that would reduce the amount of tax the company would pay over an agreed upon schedule, or other local incentives such as a waiver of building permit fees to allow the company to apply for tax incentives provided by the Commonwealth.

The Town has approved only one TIF in the past, for Analog Devices to expand their campus to recreate their worldwide headquarters here in Wilmington. That project included a total investment of \$142 Million, retaining 1,555 jobs in Town, creating 50 new jobs, and relocating approximately 450 jobs to Wilmington from other locations. The TIF that was approved by Town Meeting vote in 2018 allowed for up to \$4.3 Million tax relief over a period of eight years and approved a waiver of up to \$700,000 in building permit fees.

Similar to 2018, it is recommended that a committee be formed to explore economic incentive options that might be appropriate for 6K. Such a committee would ideally include a member of the Select Board, member of the Finance Committee, Town Manager, Finance Director, Assessor, Director of Planning & Conservation, and Economic Development Coordinator. Once the Committee is established, members can engage in further conversations with 6K and make a recommendation to the Select Board on how to proceed.

Please let me know if you have any questions.

About 6K

6K, Inc. uses microwave plasma technology to develop materials for industries including manufacturing, renewable energy, aerospace, and consumer electronics. Since 2015, the company has been headquartered in North Andover, Massachusetts, where they began with 3 employees in 17,000 sf. Over the past 8 years, the company has grown to 109 total employees in North Andover and invested over \$50M into 70,000 sf with the expectations of adding an additional 93 employees by the end of 2023.

In addition to their industry engagement and innovative work on battery materials, 6K is an engaged partner in the North Andover and Massachusetts communities. The company's efforts include:

- Campus recruiting program sourcing local and national candidates for summer internships, semester long co-ops and full-time employment
- Regularly scheduled employee donations to Helping Hands food bank
- Donations of supplies and necessities to local schools, including North Andover Middle School, that have budgetary or socio-economic challenges
- Corporate sponsorship for the largest annual 5K road race in Massachusetts (Feaster Five); proceeds from registrations provide scholarships to students in Merrimack Valley MA
- Corporate Educational Partnership agreement with UMass Lowell, which provides discounted employee tuition to staff and ongoing support and partnership to the largest local university in proximity to 6K HQ

Additionally, 6K is represented as a member of the Merrimack Valley Chamber of Commerce and North Andover Merchants Association.

As the company grows, they will continue to engage employees to identify additional opportunities for philanthropy and community engagement in each facility location.

About the Project

6K is expanding and scaling operations to include a new small production plant of approximately 50,000 sf. There is no additional space available at the HQ location, but ideally the location will be in close proximity to the North Andover facility.

There are very few suitable real estate options available but we have found several both in and out of state which meet the project's basic requirements. The property that we are considering in Massachusetts is a new build in the Town of Wilmington. The company is considering a 10-year lease of the multi-tenant facility. In addition to lease costs, we expect upfits of any facility to cost \$20-30M to make it suitable for our very specific needs including high bay space, heavy electrical power, and external outdoor storage space for equipment. This facility will house \$20M+ of equipment.

Request for Incentives

6K, Inc. is planning an investment in a Pilot Level Production facility and is considering a new building in the Town of Wilmington as a potential location. The company is evaluating costs associated with this building, including ongoing operating costs and utilities, taxes, and transportation costs to customers to ensure there is a business case to move forward. State and local tax incentives will provide support for this business case.

From: Daniel R. Deutsch <ddeutsch@bdboston.com>
Sent: Sunday, January 22, 2023 5:50 PM
To: Jeff Hull <jhull@wilmingtonma.gov>
Subject: [EXTERNAL] FW: Decision has been issued for docket FD_34797_1

Jeff,

Per the short order linked below, and as requested by NET and agreed by us, STB is suspending further status reports until 60 days after Olin and EPA enter into a consent decree or 60 days after Wilmington and "NET" (WWI) learn that no consent decree will be forthcoming. In that next report to STB (a joint report if feasible), the parties are to propose a new schedule of intervals for filing of further status reports based on the anticipated intensity of further developments for review of WWI's site redevelopment proposal.

Let me know if you have any questions or concerns.

Dan

Daniel R. Deutsch, Esq.
Principal and Co-Managing Attorney

BD BROOKS & DELENIS

260 Franklin Street
Suite 700
Boston, MA 02110
Telephone: (857) 816-3293 (direct)
(339) 223-2918 (cell)
(857) 259-5200 (reception)

ddeutsch@bdboston.com
www.bdboston.com

From: [eService@stb.gov](mailto:eservice@stb.gov) <eservice@stb.gov>
Sent: Friday, January 20, 2023 6:17 PM
To: Daniel R. Deutsch <ddeutsch@bdboston.com>; Michelle Finer <mfiner@bdboston.com>
Subject: Decision has been issued for docket FD_34797_1

A decision was issued in docket FD_34797_1 - NEW ENGLAND TRANSRAIL, LLC, D/B/A WILMINGTON & WOBURN TERMINAL RAILWAY-- CONSTRUCTION, ACQUISITION AND OPERATION EXEMPTION--IN WILMINGTON AND WOBURN, MASS.. The decision is now available on the STB website.

Decision Summary: SUSPENDED MODIFIED DECISIONS SERVED ON APRIL 14, 2019, AND OCTOBER 24, 2019 IN THIS PROCEEDING AND THAT FUTURE STATUS REPORTS ARE DUE EVERY 60 DAYS THEREAFTER.

The decision attachment links are below:

[51578](#)

This is an auto-generated email. If you require further assistance, please call (202) 245-0350.

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51578
DO

SERVICE DATE – JANUARY 20, 2023

SURFACE TRANSPORTATION BOARD

DECISION

Docket No. FD 34797 (Sub-No. 1)

NEW ENGLAND TRANSRAIL, LLC, d/b/a WILMINGTON & WOBURN TERMINAL
RAILWAY—CONSTRUCTION, ACQUISITION AND OPERATION EXEMPTION—IN
WILMINGTON AND WOBURN, MASS.

Decided: January 20, 2023

On June 24, 2016, New England Transrail, LLC (NET), filed a petition seeking an exemption under 49 U.S.C. § 10502 from the prior approval requirements of 49 U.S.C. § 10901 to construct or rehabilitate 10,838 feet of track, acquire 5,727 feet of existing track, and operate as a rail carrier over the combined 16,565 feet of track located in Wilmington and Woburn, Mass. NET's proposed project would be located on land that is currently owned by Olin Corporation (Olin). NET has an option to purchase the land, as well as an adjacent parcel. (NET Pet. 4.) The Olin property includes a Superfund site, (*id.* at 12), which is the subject of ongoing negotiations between Olin and the Environmental Protection Agency (EPA), (*see, e.g.*, NET Status Report 2, Jan. 28, 2022). The Board instituted a proceeding on September 20, 2016, and the Board's Office of Environmental Analysis issued a Notice of Availability of Final Scope of Study for the Environmental Impact Statement on November 2, 2017.

On December 11, 2018, NET and the Town of Wilmington, Mass. (the Town), filed a joint motion to hold this proceeding in abeyance, which was granted on December 14, 2018. That order directed the parties to file a status report by March 14, 2019, and every 90 days thereafter.¹

In those status reports, the parties explain that they have continued discussions regarding NET's plans for property development while the environmental process between Olin and EPA has continued and that Olin and EPA are negotiating a consent agreement regarding remediation of the Olin property. (*See, e.g.*, NET Status Update 2, Oct. 27, 2022; Town Status Update 2, Nov. 2, 2022.) According to NET, the consent agreement will be sent to the Department of Justice for approval, and remediation of the Olin property will commence after the consent agreement is lodged in federal court. (NET Status Update 2, Oct. 27, 2022; *see also* Town Status Update 2, Nov. 2, 2022.)

In its October 27, 2022 status report, NET requests that the Board suspend the requirement that the parties submit status reports until after Olin and EPA negotiate the final

¹ The schedule for filing status reports was modified in decisions served on April 14, 2019, and October 24, 2019, but status reports continued to be due every 90 days.

consent agreement. In its November 2, 2022 status report, the Town states that it supports NET's request. Given the pace of recent developments in this proceeding, suspension of status reports is appropriate. The parties should file status reports within 60 days after the final consent agreement between Olin and EPA is lodged in federal court or within 60 days of when NET and the Town learn that Olin and EPA are unable to reach a consent agreement. In those status reports, the parties may suggest, according to their expectations for significant developments in the proceeding, a schedule for any future status reports the Board may order. If the parties wish, they may consult and file a joint status report.

It is ordered:

1. The reporting requirement imposed in the December 14, 2018 decision as modified in decisions served on April 14, 2019, and October 24, 2019, in this proceeding is suspended. NET and the Town should file a status report or reports within 60 days after a consent agreement between Olin and EPA is lodged in federal court or within 60 days of when NET and the Town learn that Olin and EPA are unable to reach a consent agreement.

2. This decision is effective on the date of service.

By the Board, Mai T. Dinh, Director, Office of Proceedings.

From: Ingersoll, Tracy <tracy.ingersoll@wpsk12.com>

Sent: Tuesday, January 24, 2023 3:50 PM

To: FinCom John Doherty <jdoherty@wilmingtonma.gov>; Selectman Judy O'Connell <joconnell@wilmingtonma.gov>

Cc: Jennifer Bryson <jennifer.bryson@wpsk12.com>; Jeff Hull <jhull@wilmingtonma.gov>; Glenn Brand <glenn.brand@wpsk12.com>

Subject: [EXTERNAL] Fwd: Volunteers needed: WPS Strategic Plan Development

Good afternoon Ms. O'Connell and Mr. Doherty,
On behalf of Dr. Brand, I am sharing his personal invitation for you both along with our recent message to the WPS community.

I wanted to reach out to you for the purposes of extending to you, and/or your colleagues on your respective committees, an invitation to be a part of our next strategic planning process. We are gearing up to develop our next three-year strategic plan and I am very interested in again bringing together a wide group of stakeholders to be a part of this process.

As you will note in the community letter below, I am looking for two (2) community members-at-large and would be happy to be able to include a representative from the Board of Selectmen and Finance Committee if there are folks interested.

As noted below, please let Tracy know by 1/30/2023 with the names/contact information of interested representatives.

Sincerely,
Glenn Brand, Ed.D.
Superintendent of Schools

----- Forwarded message -----

From: Office of the Superintendent <noreply@wpsk12.com>

Date: Tue, Jan 24, 2023 at 3:45 PM

Subject: Volunteers needed: WPS Strategic Plan Development

To: <tracy.ingersoll@wpsk12.com>

Greetings Members of the Wilmington Community,

As your Superintendent, I am committed to partnering with our stakeholders throughout the Wilmington community in building the district's next strategic plan by the end of the current school year.

The importance of our strategic plan lies in clarifying our goals, priorities, and collective vision in order to help focus our time and resources in driving improvement in our schools and the District as a whole.

As we did in our most recent strategic planning process, it is my intent to bring together a planning committee that will partner with us in developing our next three-year strategic plan.

This planning committee will ideally include representatives from a wide variety of stakeholder groups including parents/guardians, students, staff, administrators, and community representatives. The feedback gathered will identify ways to build on our educational community's strengths while highlighting those areas considered most important in order to bring about improvement.

There are a total of three (3) meeting dates that volunteers must be able to commit to which are noted below. These meetings will likely be in person held at the Wilmington High School; however, we may consider a virtual meeting format as well.

- Tuesday, February 7 (2:00 - 5:00 p.m.)
- Monday, March 13 (2:30 - 5:00 p.m.)
- Monday, May 15 (3:00 - 5:00 p.m.)

Preferred committee make-up for district-wide representation:

Stakeholder Group	Desired Number of Individuals
WPS Staff Members	Eight (8) with one from each school
Students	Two (2) to three (3) from Grades 8 - 12
Parent/Guardian/Caregiver	Three (3) with one from each: elementary, middle, and high school.
School Committee	Two (2)
Community Members At-Large	Two (2)

If you are interested in being involved and you are able to commit to each of the dates above, please forward your interest by email to tracy.ingersoll@wpsk12.com no later than Monday, January 30th at 3:00 p.m. In your email please indicate if you are a staff member, parent/guardian, or a member of the community.

Regards,

Glenn Brand, Ed.D., Superintendent, Wilmington Public Schools

Wilmington School District would like to continue connecting with you via email. If you prefer to be removed from our list, please contact Wilmington School District directly. To stop receiving all email messages distributed through our SchoolMessenger service, follow this link and confirm: [Unsubscribe](#)

SchoolMessenger is a notification service used by the nation's leading school systems to connect with parents, students and staff through voice, SMS text, email, and social media.

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All educational and non-academic programs, activities and employment opportunities at Wilmington Public Schools are offered without regard to race, color, sex, religion, national origin, ethnicity, sexual orientation, gender identity, homelessness, age and/or disability, and any other class or characteristic protected by law. This message is for the designated recipient(s) only. If you have received this message in error, please notify the sender immediately and delete the original. Please be advised that email is subject to the provisions of Massachusetts Public Records Law. MA G.L. c. 66.

From: Connors, Niall S <niall.s.connors@verizon.com>
Sent: Monday, January 23, 2023 2:06 PM
To: Jeff Hull <jhull@wilmingtonma.gov>
Subject: [EXTERNAL] Fios TV Form 500 – Wilmington

BY ELECTRONIC MAIL

January 23, 2023

Board of Selectmen
Wilmington Town Hall
121 Glen Road
Wilmington, MA 01887

Subject: Annual Complaint Filing

Dear Honorable Selectmen:

Pursuant to M.G.L. c. 166A, §10, Verizon New England, Inc. ("Verizon New England") is required to file with the Department of Telecommunications and Cable and Issuing Authorities an annual report on complaints received regarding our Fios TV service. The report reflects complaints received by Verizon during the previous year ending December 31. The Department of Telecommunications and Cable has adopted Form 500 as the prescribed form for complying with this annual reporting requirement. Please find attached Verizon New England's 2022 Form 500 for the Town of Wilmington. Should you or your staff have any questions, please contact me at 857-415-5123.

Sincerely,

verizon
Niall Connors

Franchise Service Manager
Fios Video Franchising
Verizon Consumer Group

O 857 415 5123
M 781 715 7058
6 Bowdoin Sq.
Floor 10
Boston, MA 02114

Form 500 Service Interruption Data - Paper Filing

City/Town: WILMINGTON

Cable Company: Verizon New England, Inc.
 Address: 6 Bowdoin Square, Boston, MA 02114
 Contact: Niall Connors
 Phone: 857 415-5123
 E-Mail: niall.s.connors@verizon.com

Filing Year: 2022
 Number of Subscribers: 2546

Average Resolution Time:

<1> Less than 1 Day, <2> 1-3 Days, <3> 4-7 Days, <4> 8-14 Days, <5> 15-30 Days, <6> > 30 Days

Date Service Interruption Began	Average Resolution Time: (see Code Key above)	Estimated # of Subscribers Affected
1/21/2022	1	10
2/10/2022	1	675
3/22/2022	1	12
5/12/2022	1	2703
5/15/2022	1	73
7/14/2022	1	2667
8/3/2022	1	1268
8/9/2022	1	10
8/9/2022	1	22
9/17/2022	1	11
9/18/2022	1	52
9/21/2022	1	2630
10/25/2022	1	1219
11/2/2022	1	1219

Form 500 Complaint Data - Paper Filing

City/Town: Wilmington

Filing Year: 2022

Number of Subscribers: 2,546

Cable Company: Verizon New England Inc.
 Address: 6 Bowdoin Square, Boston, MA 02114
 Contact: Niall Connors
 Phone: 857 415-5123
 E-Mail: niall.s.connors@verizon.com

Average Resolution Time:

<1> Less than 1 Day, <2> 1-3 Days, <3> 4-7 Days, <4> 8-14 Days, <5> 15-30 Days, <6> >30 Days

Manner of Resolution:

A. Resolved to the satisfaction of both parties., B. Resolved, customer dissatisfied., C. Not Resolved.

	Total Complaints	Avg. Resolution Time (see code above)	Manner of Resolution (see code key above for the manner represented by the letters below) The number below each letter indicates the number of complaints resolved in that manner.		
			A.	B.	C.
Advertising/Marketing	0	0	0	0	0
Appointment/Service call	0	0	0	0	0
Billing	0	0	0	0	0
Customer Service	0	0	0	0	0
Defective Notice	0	0	0	0	0
Equipment	72	1	64	8	0
Installation	0	0	0	0	0
Reception	0	0	0	0	0
Service Interruption	3	2	2	1	0
Unable to Contact	0	0	0	0	0
Failure to Respond to Original Complaint	0	0	0	0	0
Other:	0	0	0	0	0